

February 12, 2007

Dear Dr. Kavlanpour,

I would like to thank you and your staff for the great dental work you provided. Not only did you provided general dental service such as fillings, root canals, and cleanings, but you also provided me with a new smile. I find myself smiling more, and people noticing how beautiful my teeth are now.

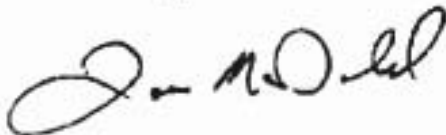
I have always been self-conscious about my smile. My upper front teeth have been discolored, and also a few were recessed. Your recommendation to consider veneers appealed to me, and was the right choice. Now my smile is something I am happy to show off.

The professionalism of your staff, and the personalization of treatment provided a level of comfort in your ability and recommendations. You patiently described the procedures, cost, and options. Your knowledge and continued growth in learning new techniques made my decision to have the dental work done that much easier.

I have always been reluctant to maintain a consistent dental program. My general discomfort with pain associated with dental procedures has been my Achilles heel. However, you and your staff have provided the most relaxing environment, and the colleagues you have recommended for other procedures have also been pleasurable experiences. Considering the number of root canals performed under your care shows how much I trust you, your staff, and your work. When people ask for a recommendation for dental work – there is no hesitation in my recommendation to you practice.

Thank you again for the all the time you have spent making me smile again.

Sincerely,

A handwritten signature in black ink, appearing to read "Louis McDonald". The signature is written in a cursive, flowing style with a large initial "L" and "M".

Louis McDonald